

First Named Inventor: Kumar, Anand Filed: December 12, 2003 Serial No: 10/735,470 REPLACEMENT SHEET Sheet 1 of 2 SIS Service Orders
Product Mgmt.
Service Mgmt.
Transactions
E-Bill TELECOMM Customer Care CIS Equipment Mgmt.
Location Mgmt.
Administration
Reporting
Work flow Mgmt. **VIILITY** 

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